SENTRILOCK CHANGES

YOUR OPTIONS

WHAT'S HAPPENING

On **March 1st, 2022,** Sentrilock will:

- **Retire key compartment functions on physical cards**
- **Turn on 1-day codes & Sentriconnect for AACAR users**
- **Display extended credential renewals (from 24 hours to 10 days) on the app**

There is no separate agreement for the use of 1-day codes or Sentriconnect. AACAR will amend the Sentrilock Rules & Regulations to account for these changes.

Grant Use of 1-Day Codes

How to Get a One Day Code | SentriKey

1. Press hamburger menu on Sentrikey app and press My Lockboxes
2. Press Get One Day Code
3. Select lockbox from list or search by serial number
4. Enter name of user
5. Select date for code
6. Tap Get One Day Code
7. Share code via share icon on top of screen

Grant SentriConnect® Access

How to Grant SentriConnect® Access with the SentriKey® Real Estate app

1. Press hamburger menu on Sentrikey app and press My Lockboxes
2. Press Sentriconnect
3. Choose the lockbox for which you want to provide access (box must be assigned)
4. Enter email address for who needs access
5. Select date range, start time and end time for access
6. Press Grant Access
7. You will receive Success message and user will receive email and refer to steps below

How To Use SentriConnect® (For Non-SentriLock subscribers)

1. User will get email invitation from agent
2. Download Sentriconnect app and complete 1-time registration (no fee)
3. A confirmation email will be sent- important to open that email
4. Once at lockbox, open Sentriconnect app
5. Press ENT on box
6. Box will open and a confirmation email will be sent to agent

AACAR
ANNE ARUNDEL COUNTY ASSOCIATION OF REALTORS®

Questions?
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